



# Fingerprinting

Due to changes implemented by the Colorado Bureau of Investigation (CBI), the Colorado Springs Police Department (CSPD) will no longer offer non-criminal fingerprint services to the general public after October 20, 2018. The service must now be obtained through the CI approved vendor, **IdentoGO**. Here are the steps to follow:

- **Visit:** [www.identogo.com/locations/colorado](http://www.identogo.com/locations/colorado)
- **Under Enrollment Services, you must select Digital Fingerprinting.** *Important note: Selecting the IdentoGO Colorado Location Listing from the top bullets will only bring up a list with general locations. (More on locations below.)*
- **Enter Service Code 25YJ15 for DHS-Licensed Childcare/Camps/Adoption/Family Child Care Home.** This will take you to the page for scheduling an appointment: <https://uenroll.identogo.com/workflows/25YJ15>. Without entering this code, it would be necessary click and visit the following website: <https://www.colorado.gov/pacific/cbi/employment-background-checks> This site provides the same code (**25YJ15**) and a link that will take you back to the IdentoGO site. Either way, you end up at the page for scheduling an appointment to be fingerprinted.
- **From the appointment scheduling page, you will be asked for information to complete the process.** You may find out what ID documents to bring to the appointment or find locations. *Important note: From the appointment scheduling page, there's only an option to "cancel" if you want to go back and select another option such as looking up ID documents or locations. This means if you've entered info to schedule an appointment and decide you want to look up ID information, it's not going to save your info and you'll have to enter it again.*
- **Locations/Hours:** Visit <https://uenroll.identogo.com/workflows/25YJ15/locator/location> and enter your ZIP code. The Colorado Springs locations are below, but they also have Calhan, Canon City, and Pueblo.

#### **IdentoGO**

1791 S. 8th St., Ste. E

#### **Hours:**

Monday - Thursday: 9:00 am - 12:00 pm & 12:30 - 4:00 pm

Friday - Saturday: 9:00 am - 1:00 pm

#### **IdentoGO**

7862 N. Academy Blvd.

#### **Hours:**

Monday - Thursday: 9:00 am - 12:00 pm & 12:30 - 4:00 pm

Friday: 9:00 am - 1:00 pm

Saturday: 1:00 - 4:00 pm

- **For IdentoGO FAQs,** visit: [https://www.identogo.com/uploads/general/CO\\_CABS\\_FAQ.pdf](https://www.identogo.com/uploads/general/CO_CABS_FAQ.pdf)